

TERMS OF SALE

PAYMENT TERMS: 3% 10TH & 25TH, NET 30TH PROX.; OR 2% 10TH PROX., NET 30TH PROX.

Invoices dated from the 1st through the 15th are due on or before the 25th of the same month for 3% discount. Invoices dated from the 16th through the last day of the month are due on or before the 10th of the following month for 3% discount. Another option would be to choose the industry standard of 2% 10th prox., net 30th prox. Otherwise, all invoices are due net 30th prox. from the date of invoice. Unearned cash discounts will be left open as an unpaid balance to the account. Any past due amount is subject to a finance charge on the past due total in accordance with the Truth-in-Lending act.

GUARANTEE:

The Jones Stephens Corporation guarantee shall be limited to replacement or credit, not to exceed the original purchase price, and shall not include any installation or labor charges of any kind. All Jones Stephens Corp. merchandise is guaranteed against defects in workmanship or material for a period of one (1) year from the date of purchase. Jones Stephens Corp. retains the right to determine if merchandise returned is defective, and its judgement shall be final in such matters.

SALES POLICY:

It is our policy to sell to the wholesale level only. Possession of this catalog does not constitute an offer to sell. Our prices are subject to change without notice. All orders will be shipped and invoiced at the prevailing price at the time of shipment. We reserve the right to adjust orders to standard package quantities unless otherwise stated on purchase order. We have no minimum charge.

CUSTOMER PICKUP ORDERS:

Customers must allow a minimum of two hours from order placement before picking up the order.

RETURNED GOODS:

No material will be accepted for return without prior authorization. A handling charge of 15% of original invoice value will apply to all returns unless otherwise noted. Material must be shipped prepaid freight within thirty (30) days following the receipt of the RGA number. Only material originally sold by JSC/LTC/Comfort Seats that is in clean and resalable condition shall be considered for return. Special orders and non-stock items are non-returnable.

SPECIAL ORDER MATERIALS:

Orders for special non-stock items are non-cancelable and non-returnable.

CLAIMS/DAMAGES:

It is the customer's responsibility to inspect incoming shipments for damage before signing receipt of materials. Claims for shortages and/or errors should be reported within the indicated timeframe.

Truck Deliveries: Claims of errors, damages and/or shortages must be made within three (3) business days.

Common carrier/UPS/FedEx shipments: Claims for errors and/or shortages must be made within five (5) business days after receipt of materials. Claims must be supported by a signed copy of the carrier's delivery receipt. All claims for damages or losses should be made directly to the carrier.

PLEASE NOTE:

Manufacturers' names mentioned in this catalog indicate brands our products will fit. It is not intended to imply the replacement part is manufactured by the brand name mentioned. The original equipment manufacturer has no responsibility for the quality or suitability of the repair parts sold by Jones Stephens Corp. Pictures in this catalog are intended as a general description only and, unless specified, do not represent any particular brand.

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